

Dear eClaimLink Providers and Payers,

- **DDC release frequency update**

The Dubai Health Insurance Corporation(DHIC), and the Pharmacy Services Department would like to announce a change on the current Dubai Drug Code (DDC) release process. The change will affect the frequency which will be once a week rather than twice a month.

- **Current Release Frequency:**

- DDC Release occurs twice monthly on 1st & 15th of each month.

- **New Release Frequency:**

- DDC Release will occur once weekly on every **Monday**.

The grace period for the market to adopt this change will end by **29th November 2018**, and the first DDC release can be expected on **Monday 3rd December 2018**.

For any further clarification related to [the DDC release process](#), you are kindly requested to contact the DHA Pharmacy Services Department or DHA - DHIC via DataHFD@DHA.gov.ae

- **New Denial Codes**

The following new Denial codes will be available for Payers to use:

1. **AUTH-014** Medication has been added to a prior request that is not in line with Pharmacist Edit Restrictions
2. **PRCE-012** Recovery of Payment – DHIC Authorized

The new denial codes will be effective on the system starting **29th November 2018** and will be available on eClaimLink portal to download on the denial codes list. For any further clarification, please contact DHA-DHIC via DataHFD@DHA.gov.ae