

Dear eClaimLink User,

eClaimLink PROVIDER SESSION INVITATION

We would like to invite you to the eClaimLink Informative Session with the details below:

- **Date:** Sunday May.05.2013
- **Time:**
 - **Hospitals and Centers:** 9:00 am – 10:30 am
 - **Pharmacies and Clinics:** 11:00 am – 12:30 pm
- **Venue:** Rashid Hospital Medical Library – Rashid Hospital, Dubai
- **Meeting Agenda:**
 - eClaimLink Progress in Numbers
 - eClaimLink New Systems
 - eClaimLink Latest Updates
 - eClaimLink Future Road Map
 - Provider Feedback and clarifications.

eClaimLink LATEST UPDATES

We would also like to share with you the latest updates on the eClaimLink project:

eClaimLink Updated Documentation:

To ensure clear and easy access to the eClaimLink communications, circulars and releases, the system has been updated with several documents including:

- A full list of the eClaimLink email communications sent to the eClaimLink community. [Click here.](#) *(Latest update April.21.2013)*
- A full list of the eClaimLink circulars. [Click here.](#) *(Latest update April.21.2013)*
- A full list of the EDSC and DMCC releases. [Click here.](#) *(Latest update March.20.2013)*

Kindly see attached the latest two circulars highlighting:

- **iPROMeS** – circular covering the health insurance partner relations opinion management e system (iPROMeS) utilized to manage members feedback, complaints, suggestions or complements to service providers, insurance companies as well as the authorities.
- **Announcement** – circular covering several topics including:
 - Reminder on Electronic Claims Mandate
 - Price List and Tariff Plans Deadlines
 - New Health Funding Related Systems

Requested information

Kindly provide the following details for better communication regarding future eClaims updates, invitations and inquiries.

Designation	Company Name	eClaimLink ID	Contact Full Name
Claims Manager			
Public Relations Coordinator (claims complains)			
General Manager \ CEO			

Latest List Updates

Below are the links to the latest list updates in eClaimLink:

- To view the updated eClaimLink coding sets, [click here](#).
- To view the updated eClaimLink essential lists, [click here](#).
- To view the updated Business and Validation Rules, please [click here](#).

Feedback & Inquiries

- Provider related inquiries: provider@eclaimlink.ae
- Payer related inquiries: payer@eclaimlink.ae
- Medical Coding related inquiries: DMCC@eclaimlink.ae
- Technical related inquiries: technical@eclaimlink.ae
- General support inquiries: support@eclaimlink.ae
- Schema related inquiries: EDSC@eclaimlink.ae
- Phone support please contact us at [600 522 004](tel:600522004)

Your input is essential to provide a higher quality solution to serve your needs,

Best Regards,

Information Desk Officer

eClaimLink

<https://www.eclaimlink.ae/>

6005 22004