

Dear eClaimLink Users,

eAuthorization Technical Update

The eAuthorization Task Force has introduced the following updates to enhance the electronic Authorization cycle on eClaimLink.

Non-specific Drug Code:

The following code is introduced to be used in Authorization requests for providers to estimate drug costs expected for an inpatient stay:

- Activity Type = Drug
 - **9999-999999-9999** – Drug cost estimate

Non-specific HCPCS Codes:

The following are suggested HCPCS codes that can be used in Authorization requests for providers to estimate HCPCS costs for an inpatient stay:

- Activity Type = HCPCS
 - **A4649** – Surgical supplies miscellaneous
 - **A9999** – Miscellaneous DME supply or accessory, not otherwise specified

New Denial Code:

A new denial/rejection code has been added to be utilized when the payer requires for more information to be submitted by the provider, before approving the prior request.

- **AUTH-012 – Request for information**
- The updated denial codes list is available for download on eClaimLink > DHD > Codes and Lists.

Schema Update: **effective on 01 May 2017**

- The **AuthorizationResult** field will be updated to include a new value.
- The accepted values will be:
 - Yes
 - No
 - **Pending**
- Payers can utilize the new “Pending” status in combination with the denial code **AUTH-012** to indicate to the provider that the decision on the authorization request is pending further information to be submitted by the provider.

Documentation:

- [eAuthorization - Q&A Session 2017-03-28](#)

- This document contains all eAuthorization questions submitted by payers and providers and their detailed answers.
- The document is available for download on eClaimLink > DHD > Documentation > Presentations section.

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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