

Dear eClaimLink Users,

eAuthorization Schema Update Reminder

As previously announced, there has been a minor change introduced in the PriorAuthorization schema on eClaimLink, **effective on 01 May 2017**

Schema Changes:

- The **AuthorizationResult** field was updated to include a new value.
- The accepted values will be:
 - Yes
 - No
 - **Pending**
- Payers can utilize the new “Pending” status in combination with the denial code **AUTH-012** to indicate to the provider that the decision on the authorization request is pending further information to be submitted by the provider, and include in the comments section what additional information is required.

Provider eAuthorization Application Display:

- When the payer responds to a prior request with the AuthorizationResult = Pending, the status will be displayed in the provider application as follow:
 - **Received (Pending Info)**

Documentation:

- eAuthorization Schema:
 - eClaimLink > DHD > [Schema](#)

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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