

Dear eClaimLink User,

The Business and Validation Rules on the DHPO have rules to enforce transaction coupling:

- **Rule ECL-VR-69:** Claim.ID – RemittanceAdvice cannot be resubmitted before receiving claim resubmission.
- **Rule ECL-VR-70:** Claim.ID – Claim cannot be resubmitted before receiving corresponding Remittance.Advice transaction.

Note: Rules can be found on **eClaimLink > DHD > Documentation > eClaimLink BRVR Release 2013-12-16** ([Direct Link](#))

The rules were published in 2012 since day 1 of the implementation of the system, where they were only applied on the **first level** of transaction pairs as shown below:

- Transaction pair 1: RemittanceAdvice → Requires → ClaimSubmission.
- Transaction pair 2: ClaimResubmission → Requires → RemittanceAdvice.

eClaimLink users were expected to implement the same validation across all levels of transactions, not only the first level as shown below:

- Transaction pair 1: RemittanceAdvice → Requires → ClaimSubmission.
- Transaction pair 2: ClaimResubmission → Requires → RemittanceAdvice.
- Transaction pair 3: RemittanceAdvice → Requires → ClaimResubmission.
- Transaction pair 4: ClaimResubmission → Requires → RemittanceAdvice.
- ... etc.

After evaluating the DHPO data, DHA has noticed that:

- Providers are sending multiple Resubmissions for one RemittanceAdvice (at the second and third iterations), without complying with the transactions pairs rule mentioned above.
- Payers were also sending multiple Remittances for one Resubmission (at the second and third iterations) without complying with the transactions pairs rule mentioned above.

This behavior has caused data complications resulting from settlements taking place over the phone or on paper between the payers and providers that are not reflected as electronic transactions on the system as per the mandate.

To ensure data integrity, cycle completeness and an efficient system for all the concerned parties, DHA will be enforcing the transaction coupling rule discussed above on all levels (iterations) for all transactions starting **January 1st 2015**. Providers and payers are expected to update their systems to comply with the new enforcement by the mentioned date. DHPO will be rejecting any transactions that do not comply with the Business and Validation rules above starting from that date.

Best Regards,

Information Desk Officer

eClaimLink

<https://www.eclaimlink.ae/>

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