

Dear Payers and Providers,

eClaimLink ID Update Notice for Ministry of Health (MOH) Licensed Facilities

Please be aware that new and renewal MOH licensed facilities will now be assigned a new and unique eClaimLink ID which will be different than their MOH issued license number.

Old Process:

- The MOH license number is used as a facility's ID on eClaimLink.
- The Ministry of Health issues MOH facilities a new license number upon the renewal of their license.
- MOH facilities at that point are required to register a new account on eClaimLink that is linked with their newly issued license number.

New Process starting on **May 15th, 2017**:

- New and Renewal MOH Facilities will be issued a unique eClaimLink ID that is different than their MOH license number.
- The unique ID on eClaimLink would enable each facility to keep using the same eClaimLink account on a permanent basis, even after the renewal of their license number with the Ministry of Health. The eClaimLink ID expiry date will be updated as per the latest MOH facility license copy, which must be shared annually with the eClaimLink support team for records update.
- For existing MOH Facilities on the system, they will continue using their current account for the time being; they will be issued a new eClaimLink ID upon the renewal of their license number with MOH.

Facilities List Update:

- The eClaimLink Providers List will be updated regularly to display the up-to-date eClaimLink IDs used for MOH facilities.
- The eClaimLink Facilities list is available for download using the following path:
 - eClaimLink Login > DHD > Codes and Lists > Providers List
 - You can also access it directly using the following link:
 - [eClaimLink Facilities List](#)

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

6005 22004